

Have SocialWorkCAS questions? We're here to give you answers.

Although SocialWorkCAS is regarded as a highly user-friendly system, you might still have a few questions as you complete your application. Read on for answers to some of the most frequently asked questions by prospective social work students like you.

I haven't heard back from my references. What should I do?

We suggest re-sending the reference email to your recommenders. You can edit a Requested or Accepted Reference under Supporting Information. Once you navigate to that section, click on the blue pencil button. Within that page, you'll see a re-send button that you can click to resend a request.

I'm ready to submit, but I don't know if you received my transcripts. Should I wait?

No need — go ahead and submit! As long as you've sent the official request for transcripts to your school's registrar office (or schools' registrar offices, if you've attended multiple schools), then you're all set when it comes to transcripts. You can submit your application even before we receive them.

I'm sending my transcript to SocialWorkCAS. Why do I have to also manually enter my coursework?

In addition to requesting official transcripts, SocialWorkCAS requires you to enter all completed coursework to help us ensure your GPA calculations are accurate. It'll save you time in the long run because admissions staff are guaranteed correct application information.

Whoops! I forgot to request that the Transcript Request Form be mailed along with my official transcript. Will you accept a transcript without it?

Including a Transcript Request Form with your transcript will help us to process the document faster since we won't have to search for your additional information in our database, but it's fine if you forgot to include it. We'll still accept your transcript as long as it's an official version mailed directly to SocialWorkCAS from your school(s).

There's something weird going on — The address for transcripts is not the same as my school of interest's address. Am I really supposed to send my transcript to Massachusetts?

You read that right! Your transcripts will be processed by Liaison International in Watertown, Massachusetts rather than by our office so be sure to request that they're sent to the address provided rather than to our school's address. Here it is again, in case it's helpful:

SocialWorkCAS Transcript Processing Center
P.O. Box 9212
Watertown, MA 02471

Oh no! I chose the wrong program. Can I change it?

You can. You'll need to have at least one program selected at all times in SocialWorkCAS so go ahead and add your new program. Once you do, you'll be able to deselect the incorrect one.

Did we miss your question? Check the [SocialWorkCAS Application Help Pages](#). If you're still not finding what you seek, you can call SocialWorkCAS representatives at (857) 304-2016 Open Monday-Friday, 9am-5pm EST or email them at SocialworkCAS@liaisoncas.com.